

New features

Dental Billing

Our system now supports functionality intended for processing of dental claims. If your practice provides dental services, check **Dental practice** in **Setup -> General -> Core Information** on the website.

If *most* of the claims in a particular facility are dental, then check **Dental Facility** in **Setup -> Facilities**.

In Billing, when entering a new claim, users of *dental practices* will see a new checkbox on the **Claim-Details** tab called **Dental**. It will be checked by default for *dental facilities*.

This checkbox adds several fields to the **Claim-Details** tab.

The screenshot shows the 'Claim - Details' tab in the PracticeAdmin software. The 'Dental' checkbox is checked, and several fields are highlighted with red boxes:

- ICD9 Codes**: A dropdown menu and four numbered input fields (1, 2, 3, 4).
- Checkboxes**: ☐ EPSTD, ☐ Anesthesia, and ☒ Dental.
- Treatment for Orthodontics**: ☐ Treatment for Orthodontics, Date Appliance Placed (___/___/___), and Months of Treatment Remaining (___).
- Replacement of Prosthesis**: ☐ Replacement of Prosthesis, Date of Prior Placement (___/___/___).
- Service Line**: A table with columns: Line, Service From, Service To, CPT®, Area of Oral Cavity, Tooth Code, and Tooth Surface Codes. The first row shows Line 1, Service From 07/10/2009, Service To 07/10/2009, CPT® (empty), Area of Oral Cavity (empty), Tooth Code (empty), and Tooth Surface Codes (empty).
- POS**: A dropdown menu showing '22'.
- Modifiers**: A dropdown menu showing '0'.
- Diagnosis Pointers**: A dropdown menu showing '0'.
- LOC**: A dropdown menu showing 'BARNES CARE_TEST TEST (OP)'.
- Charge**: A table with columns: Charge, Units, and Remarks. The first row shows Charge \$0.00, Units 1, and Remarks (empty).
- Buttons**: 'Save' and 'Remove' buttons.

Some of them are for defining properties of the entire claim:

- **Treatment for Orthodontics**; if checked, enables additional fields:
 - Date Appliance Placed
 - Months of Treatment Remaining
- **Replacement of Prosthesis**; if checked, enables an additional field:
 - Date of Prior Placement

Some of the fields are for defining service line properties:

- **Area of Oral Cavity** (a drop-down list will help you enter an appropriate code for the area)
- **Tooth Code** (enter an appropriate number (1-32) for the permanent tooth or a letter (A-T) for the primary tooth)
- **Tooth Surface Codes** (a drop-down list will help you enter an appropriate code; you may enter up to 5 codes in this field from the keyboard: just keep entering – they will be automatically divided by commas)

After you have created a dental claim, you may print a **standard ADA claim form** for it by clicking **Print ADA Form** on **Claim-Final**. The printing form will open that provides the same functionality as the CMS printing form.

Statement Messages

Our users can now assign claim lines with statement messages.

1. To implement this, we have added another note type. In the **Claim Notes** window (that has been re-arranged to become more user-friendly) users may select the new **Flag Type** called **Statement Message** and then pick a claim line and a statement message from the **Note** list.

The screenshot shows a window titled "Claim Notes" with the following elements:

- Flag Type:** A group of radio buttons with the following options: None, Red Preset flag, Popup Flag, and Statement Message. The "Statement Message" option is selected.
- Claim Line:** A dropdown menu showing "409836-1 (06/18/2008) CPT: 10121".
- Note:** A dropdown menu showing "Coverage Terminated".
- Save:** A button located at the bottom right of the window.

Only one statement message is allowed for a single service line.

2. Users can also assign service lines with statement messages when posting transactions in **Payment Application**.

The screenshot shows a "Payment Application" window with the following elements:

- Debtor:** A dropdown menu showing "1~ 86 MEDICARE MSP OPERATION MO (27595) LITTLE ROCK, AR 72203".
- Transaction:** A dropdown menu.
- Insurance:** A button labeled "All Insurance".
- Allowed:** A text field.
- Adjusted:** A text field.
- Pt Resp:** A text field.
- Paid:** A text field.
- Bal:** A text field.
- Post one detail at a time:** A checkbox.
- Transaction:** A dropdown menu showing "Payment 1 - Insurance".
- CR:** A text field.
- Amount:** A text field showing "\$123.00".
- Stmt Msg:** A dropdown menu showing "insurance paid at 50%". This field is highlighted with a red rectangle.
- Posted Details:** A text field.
- Remarks:** A text field.
- Add:** A button with a plus icon.
- Remove:** A button with a minus icon.

3. Statement messages are shown on the *Claim Transaction Detail* and *Patient Transaction History* screens among other notes (under the corresponding service lines).

Note: Printing of statement messages on actual statements has not yet been implemented.

Modified Features

Payment history optimized

The recent new feature for showing payment history (the [+] button in the top-right corner of Payment Application) has been optimized to load the history faster.

Fixes

Go to Notes

Several fixes have been applied for the **Go to Notes** button on *Patient Transaction History* and *Claim Transaction Detail* screens. It will take users to the corresponding state of the **Claim Notes** window depending on the item selected in the tables there.

Claim Notes on Patient Transaction History

Claim notes are now back on *Patient Transaction History* in the lower table (among other claim details).

Exceptions for empty values in Allowed and Adjustments

Some users experienced exception messages when leaving the **Allowed** or **Adjustments** fields in **Payment Application** empty. We have fixed the bug that caused this.

OK in Patient Search

We have fixed the bug with a patient not loaded on **Patient Payments** or **Patient Transaction History** when a user clicked **OK** instead of double-clicking a patient in the search results.

Known Issues

Modified Features

Encounter Form Printing

We have updated the *Scheduling* functionality to print *Encounter Forms* using another method.

If this new method does not work for some of your practice's users (for example, printing of several encounter forms takes very long time, or information overlaps or is truncated on certain printers, etc.), please contact us – we will provide your practice with ability to use the old method while we're trying to fix the found practice specific issues.