5.9 Release Notes

Fixes:

- The issue where a pop-up message about not matching sex for ICD9 Codes on saving claims is now addressed.

- The issue when NDC drug field box would remain checked after entering the next service line is now addressed.

- Release as New instead of Release as Corrected or Voided option is now selected by default in the Already Submitted dialog that appears when re-releasing a claim.

- The issue when an error appears on loading industrial accounts with a large number of claims in the Payment Application is now addressed.

- An issue when zero-balance statements are generated after the Transfer Svc line to Pat (and Release) and Medicare Crossover Service transactions are posted to a claim in the EDI Claim Confirmed status is now addressed.

Combined Report v.4

A new combined report is now available. The report contains the following sub-reports:

1. *Adjustment Summary by Payer Report (Accounting)*
2. *AR Analysis by DOS or Accounting Date (Accounting and DOS, YTD for All Providers and Each Provider)*
3. *Charges Pmts Adj Gross vs Net by Prov (Accounting)*
4. *Charges Pmts Adj Gross vs Net by Location (Accounting)*
5. *Provider Accounting Report (Accounting)*
6. *CPT Count By Doctor and Practice Report (Accounting, YTD)*
7. *ATB by Category (Accounting and DOS for All Providers and Each Provider)*

-Please Note- Since this report is combining multiple reports into one; it takes longer on average to return all the results. Please use the *Generate at Night* feature for this report and the report will run overnight and return results the next morning.

New Columns in the Claims by DOS with CPT Detail, by User report

New columns are now available in the **Claims by DOS with CPT Detail, by User** report:

- **Primary Diagnosis** (calculated as the first entered value from ICD9 #1 - ICD9 #8 codes of a claim).
- **Units** (current value of the **Units** field of the claim line) with totals.

Revamped Reports:

- The following reports are now revamped to improve performance:
    - Payments By Date Posted - Claim Detail
    - Payments By Date Received - Claim Detail
    - Payments By Accounting Date - Claim Detail

PA Client v5.9

Updated on 5/21/2012

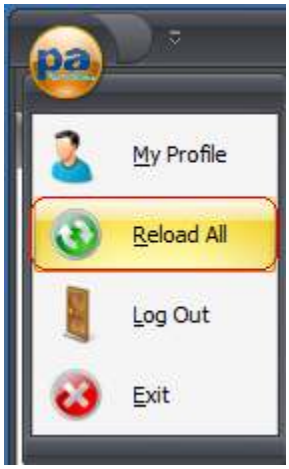
Clear Cache feature

*****Caution*** Use of this feature should only be used when instructed by PA Customer Support. This tool removes all of your appointments from the scheduler and reloads them. Depending on your internet connection performing this action could lead to a disruption in your workflow.**

A new menu item is now available in the main application menu in Client: **Reload All.**

When the button is pressed and the action is confirmed, the currently stored Client cache is cleared and data is reloaded.

Please note that additional Internet traffic will be consumed after using the **Reload All** feature due to re-downloading the cleared data from the server.



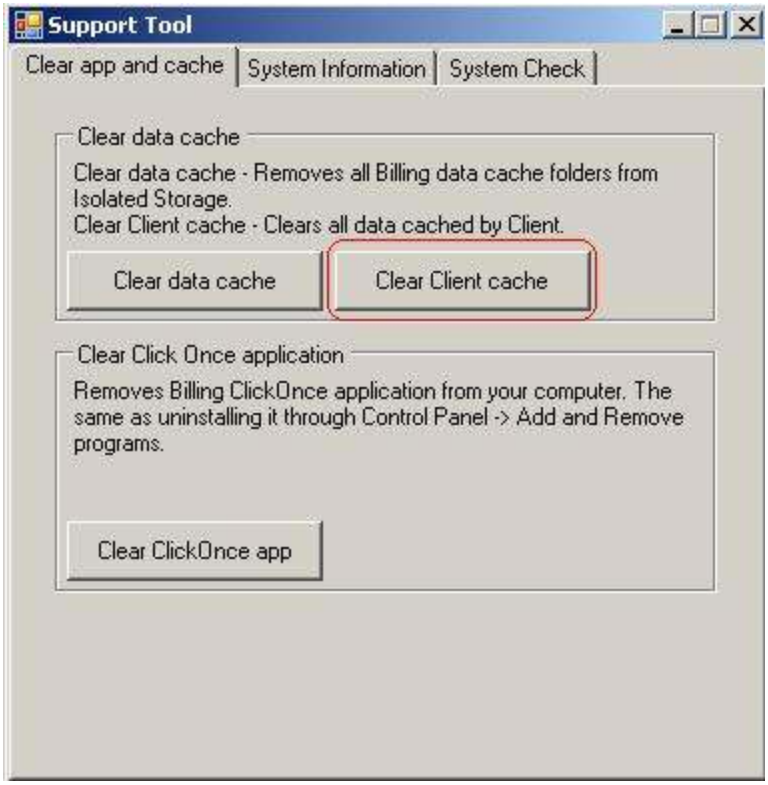
Fixes:

- PA Client has been optimized to consume less internet traffic when being used.
- The issue when appointments are not displayed in the schedule has been fixed.
- An issue when dates are shifted by 1 day in the Recall List report has now been fixed.
- An issue when saving attempt might fail unexpectedly when creating a new appointment is now addressed.
- An issue when re-scheduling or editing appointments might fail unexpectedly is now addressed.

Clear Cache feature

*****Caution*** Use of this feature should only be used when instructed by PA Customer Support. This tool removes all of your appointments from the scheduler and reloads them. Depending on your internet connection performing this action could lead to a disruption in your workflow.**

A new button is now available on the **Clear app and cache** tab in the Support tool application: **Clear Client cache.**



When the button is pressed and the action is confirmed:

- All currently running Client applications are terminated;
- all Client cache files are removed;
- if the operation is completed successfully, a message is displayed:
  'Client cache has been successfully cleared';
- If Client cache files cannot be found, the following message is displayed:
  'Client cache had already been cleared';
- otherwise, the following message is displayed:
  'Error: Support Tool has failed to clear Client cache. Please verify that you have sufficient access privileges and contact the support team if the error persists'.

Please note that additional Internet traffic will be consumed on the next Client start due to re-downloading the cleared data from the server.