

CODE	DESCRIPTION	DEFINITION
1	IN PROCESS	Claim received and in process
2	PRIMARY PAID MAX	Primary ins paid maximum allowed
3	REFERRAL EXHAUSTED	No visits left on the referral
4	NEED EOB	Copy of EOB requested from payer
5	NOTES/ MED REC	Insurance is requesting notes/ med records in order to process the claim
6	PREX/ MED REC	Pre-existing illness
7	PAID PT	Insurance made payment to the patient
8	PD INC PROVIDER	Insurance paid incorrect provider
9	BUNDLED	Included in major provider
10	LATE CHG ENTRY	Charge was entered past timely filing
11	AWAITING PRINTING	Claim needs to be printed and submitted to payer
12	MUTUALLY EXCLUSIVE PROCEDURE	Included in primary procedure
13	SELF PAY	Patient has no responsibility
14	NON PAR	Provider is NON PAR
15	INC POS	Rejected for incorrect place of service
16	MEDICAID ONLINE SUBMISSION	???
17	UNPD PREMIUM	Member has not paid premium
18	NON COV	Service is NON Covered
19	MOD MISSING	Missing Modifier
20		
21	INC SUBSCRIBER	Subscriber not found
22	INC PATIENT	Patient billed is incorrect
23	INC PROVIDER	???
24	OUT OF NETWK BENEFIT	Paid out of network
25	COB	COB requested by carrier
26	INC INSURANCE ADDRESS	Claim denied for incorrect address
27	INC INSURANCE	Claim denied for incorrect carrier
28	INS TERMED	Coverage Terminated
29	NEED GROUP #	Need Group Number
30	CAP	Capitated Service
31	ACCT IN AUDIT	Account being Audited
32	INVALID ID	ID number not valid
33	NO DEPENDENT COV	No Dependent Coverage
34	NOT ELIG	Not Eligible on DOS
35	INC DX	Claim denied for incorrect DX

36	INC CPT	Incorrect CPT
37	ADJ PER OFFICE	Adjusted per office
38	CNOF	Claim not on file
39	POSTED TO INC ACCOUNT	Pymnt applied to wrong account
40		
41	INC DOS	Billed incorrect DOS
42	ONSET / INJURY DATE	Need Onset / injury date
43	HOSPITAL DATE	Need dates of hospitalization
44	GLOBAL	Included in the Global Period
45	2NDRY NOT ON FILE	Secondday claim not on file
46	INCORRECT PCP	Denied for incorrect PCP
47	DX** CPT PROB	DX and CPT mismatch
48	AUTH	No Authorization of on file
49	DOS AFTER DEATH	Date of Service after death of patient
50	MAX BEN REACHED	Maximim benefit reached for calendar/ for calendar year
51	MPB WAIVER	Need Medicare waiver
52	UPIN / REF PHY	Upin/ Ref Phy missing
53	CLIA#	CLIA# missing on claim
54	UT	Denied for untimely filing
55	DEDUCTIBLE / COINS	Claim was sent to patients deductible / coinsurance
56	IMMUNIZATION / NC	No coverage for immunizations
57	INC DOB	Incorrect DOB
58	NEED CPT DESCRIP	Carrier requesting CPT description
59	CHRG ON HOLD	Claim in hold in PA
60	UNBILLABLE SERV	
61	LOW PAY	Payment below contract
62	PT NOT ENROLLED	Patient not enrolled on DOS
63	NEWBORN NT ENROLLED	Baby not enrolled
64	# OF VISITS EXCEED REF	# of visits exceed referral
65	REFERRAL	No referral on file
66	INCIDENTAL PROCEDURE	Included in primary procedure
67	PCP NOT ON FILE	PCP not on file
68	REDEUCED BEN / NO AUTH	Pymnt reduced for no auth on file
69	NOT MED NECESSARY	Services rendered not medically necessary
70	MENTAL HEALTH CLAIM	
71	# OF DAYS EXCEED AUTH	Number of days exceed auth
72	PAID AT R&C	Claim paid at reasonable and customary

73	INS NOT ATTACHED	Insurance in system not set
74	DUP	Duplicate Claim
75	PT ADDRESS INC	Patient address incorrect
76	PAYMENT POSTING ERROR	Pymnt Posted incorrectly
77	PAID NOT POSTED	Carrier states this claim has been paid
78	ADDITIONAL INFO	Additional info needed before claim can be paid
79	PROVIDER NOT ENROLLED	Provider is not eligible
80	PA / NP / CNP / CNS	Provider is not eligible to perform service
81	CARRIER STATES COSMETIC	Deemed cosmetic procedure
82	BOX 33 PROBLEM	Box 33 information missing or incorrect
83	INCORRECT MODIFIER	CPT billed with incorrect modifier
84	PENDED	Claim pending payment or reject
85	ELIGIBILITY	Member not eligible
86	PROVIDER TIN# / OR NAME INCORRT	Provider number problem
87	PROVIDER NOT ELIG TO PERFORM SERVICE	Not eligible to perform service
88		
89	2 VISITS ON SAME DAY	
90	INCORRECT UNITS	Incorrect untes submitted for CPT
91	BOX 32 INCORRECT	Information on Box 32 incorrect
92	INCORRECT MODIFIER	Modifier submitted incorrect
93	NEED INS PHONE NUMBER	Insurance phone number not loaded
94	OFFSET	Insurance offset charge
95	INC CODING	Per insurance claim coded incorrectly
96	CODING ISSUE RESOLVED	Coder has reviewed and corrected coding issue
97	DUPLICATE CHARGE	Duplicate charge, two of the the same charges on the same date of service
98	AILMENT NOT ATTACHED / INCOMPLETE	Hospitalization Rejection
99	EMPLOYER WENT BANKRUPT	Patient's employer whent bankrupt
100		
101		
102		
103	ATTORNEY / WORK COMP CLAIM	Claim is being handled by attorney as WC claim
104	INC SEX	The patients gender doesn't match carrier records
105	CHARGE POSTING ERROR	Incorrect charge posted in claim
106		
107		
108	WORK COMP DENIED	

109	PRIVATE DENIED BILL WORK COMP	
110	LATER DATES OF SERVICES PD	???
111	BOX 31 PROBLEM	
112		
113	EXTENDED INFORMATION MISING	
114	SMALL BALANCE W/O	
115	SNF RESPONSIBLE FOR PAYMENTS	Skilled nursing facility responsible for payment
116	INS CARRIER REQUESTING INFO FROM PATIENT	Insurance carrier is requesting information from the patient
117	PRE-EXSISTING INFO IS REQ'D OF PATIENTS	
118	PRE-EXSISTING INFO - REQUESTED OF OTHER MD	
119	UNMET SPEND DOWN FOR MDCD PT	
120	BILLED AND PAID BY OUTSIDE LAB/FACILITY	
121		
125		
126	CREDENTIALIANG ISSUE	Provider needs to be credentialed/linked to group/update provider info
127	PROVIDER CREDENTIALING ISSUES RESOLVED	Credentialer has reviewed and updated credentialing issues
128		
129	DECEASED PATIENT	
130	MEMBER NOT FOUND	
131	REBILL PER OFFICE	
132	INVALID RELATIONSHIP TO INSURED	
133	PATIENT FILED BANKRUPTCY	
134		
135	GUARANTOR'S DOB	
137	CARRIER REQUIRED STERILIZATION FORM	
139	MEDICARE SECONDARY CLAIM	
142		
143		
154		
156	LIABILITY / LIEN FILED	
157	LIABILITY / ATTORNEY	
175	MEDICAID COVERAGE GUIDELINES NOT MET	
177	LOST CHECK	
200	PD TO PROV DIRECT	
201	PAYMENT SENT / POSTED TO WRONG LOCKBOX	
202	RECENTLY PAID WITHIN LAST 1-2 WEEKS	

300	APPEAL / SEE NOTES	
301	APPEAL / MEDICARE HEARING	
400	MADE PHONE CALL WITHOUT RESOLUTION	
555	PROVIDER UMBER REC'D OR OTHER REBILL	???
556	FORMAT CHANGE	
557	CORRECTION OF EMC ID / 15TH DIGIT	???
558	SPECIAL APPEAL PROJECT	
559	LOCKBOX ERROR	