

ERA Auto Posting has been configured to try to automatically 'map' denial type adjustment codes to an appropriate denial code in your batch, which posts as a \$0 amount. This makes sense if your intention is to then rebill the claim and attempt to get it paid.

However, if you see that the denial is appropriate, and you need to post it as an adjustment, our current layout presents a problem.

See this example of a pair of \$55 charges that are denied:

Payor ICN: P521024100		Claim Status: Processed as Primary			ClaimID: 1899679					
DOS From	DOS To	CPT	Remark	Charges	Allowed	Deduct	Coins	Adj Code	Adj Amt	Payments
09/23/2008	09/23/2008	97140		\$50.00	\$22.02		\$15.00	CO 45	\$27.98	\$7.02
09/23/2008	09/23/2008	97810	M51	\$55.00				PR 96	\$55.00	
09/23/2008	09/23/2008	97811	M51	\$55.00				PR 96	\$55.00	
Pt Resp	125.00	Claim Totals		\$160.00	\$22.02		\$15.00		\$137.98	\$7.02

The way our autoposting has been posting this up until now is as follows:

Payor ICN: P521024100 Claim Status: Processed as Primary ClaimID: 1899679													
DOS From	DOS To	CPT	Remark	Charges	Allowed	Deduct	Coins	Adj Code	Adj Amnt	Payments	Other Pmts	Other Adj	New Bal
09/23/2008	09/...	97140		\$50.00	\$22.02		-\$15.00	CO 45	-\$27.98	-\$7.02	\$0.00	\$0.00	\$15.00
09/23/2008	09/...	97810	M51	\$55.00	\$0.00			PR 96	\$0.00	\$0.00	-\$15.00	\$0.00	\$40.00
09/23/2008	09/...	97811	M51	\$55.00	\$0.00			PR 96	\$0.00	\$0.00	\$0.00	\$0.00	\$55.00
Pt Resp	-\$1...	Claim Totals		\$160.00	\$22.02	\$0.00	-\$15.00		-\$27.98	-\$7.02			

The problem now is that if you click either of these \$0 cells, you can pick an adjustment on the form, but the amount is locked in at \$0. To resolve this right now, we have updated our auto post logic to NOT post anything if a denial type code is received, which will make the display show as follows:

Payor ICN: P521024100 Claim Status: Processed as Primary ClaimID: 1899679													
DOS From	DOS To	CPT	Remark	Charges	Allowed	Deduct	Coins	Adj Code	Adj Amnt	Payments	Other Pmts	Other Adj	New Bal
09/23/2008	09/...	97140		\$50.00	\$22.02		-\$15.00	CO 45	-\$27.98	-\$7.02	\$0.00	\$0.00	\$15.00
09/23/2008	09/...	97810	M51	\$55.00	\$0.00			PR 96	-\$55.00	\$0.00	-\$15.00	\$0.00	\$40.00
09/23/2008	09/...	97811	M51	\$55.00	\$0.00			PR 96	-\$55.00	\$0.00	\$0.00	\$0.00	\$55.00
Pt Resp	-\$1...	Claim Totals		\$160.00	\$22.02	\$0.00	-\$15.00		-\$137.98	-\$7.02			

This will allow you to post an adjustment if needed, but if you want to post a denial, you now must pick a denial reason in the transaction drop down at the bottom of the page, if you want your account history to show the denial.

The other option is add the transfer balance and add a remark to that line item to show in the history.

We will be updating this feature soon to make it again post the denial for you, but to show the amount in the balance cell, so that you can change this to an adjustment if needed. It will also show the color code as orange to highlight that a denial code has been posted.