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ProviderSuite Web Application

Usability changes to ProviderSuite Billing Tab

- 1. "Welcome to PA" box title has been changed to "Welcome to ProviderSuite"
- 2. The "Click here if you are having trouble launching Billing" link has been changed to "Click here if you are having trouble launching Billing Manager"
- 3. The obsolete "System Slow? Check internet speed" link has been removed.
- 4. The obsolete "Meeting ID/Join Meeting" link has been removed.
- 5. The remaining useful links have been re-sorted as follows:
 - a. Launch Support Tool
 - b. Set Trusted Sites
 - c. Search the NPI Database



Updated 01/05/2016

Billing Manager Applet

Unable to Print Industrial Account Invoices

The issue preventing some users from printing Industrial Account Invoices has been resolved.

To Create invoices

- Change the selection from Print Invoices to Create Invoice Data
- · Invoice Date will default to today
- Move the Industrial accounts to the right for the companies that you want to create invoices for (Select all plans to create invoices for all uninvoiced plans)
- Under Invoice Data Parameters, Select Create invoices for unvinvoiced claim for the industrial accounts selected above
- Click Create Data

To Print Invoices

- Change the selection to Print Invoices for the Industrial Accounts Selected below.
- Leave the Industrial accounts to the right for the companies that you want to create invoices for (Select all plans to create invoices for all uninvoiced plans)
- Verify the correct printer is selected.
- Click Print.
- The invoices get printed.

Certain ICD-10 codes not available for the user to select

The mapping of GEMs data has been redone to accomdate certain ICD-10 with unusual formats, e.g. T70.0XXA. Users can now select these unusual ICD-10 codes.

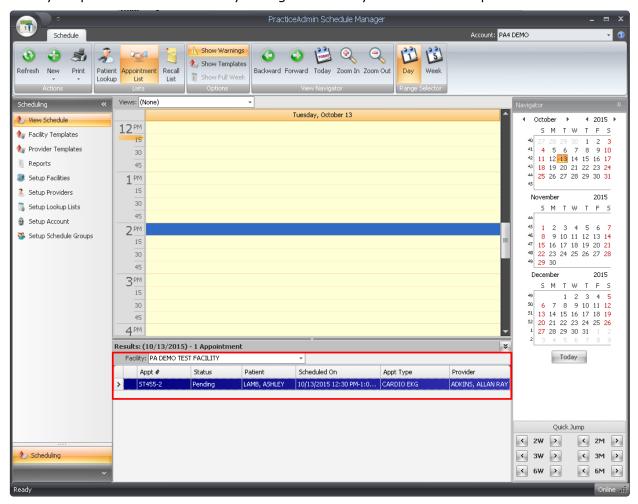


Provider Suite

Schedule Manager Applet

Appointment List Facility Selection drop-down no longer resets to "All" when the applet refreshes data

The Facility Selection drop-down no longer resets to "All" when the applet refereshes its data. Instead, users can now view the list of appointments of the selected facility from Facility drop-down menu until they change the facility name in the drop down.





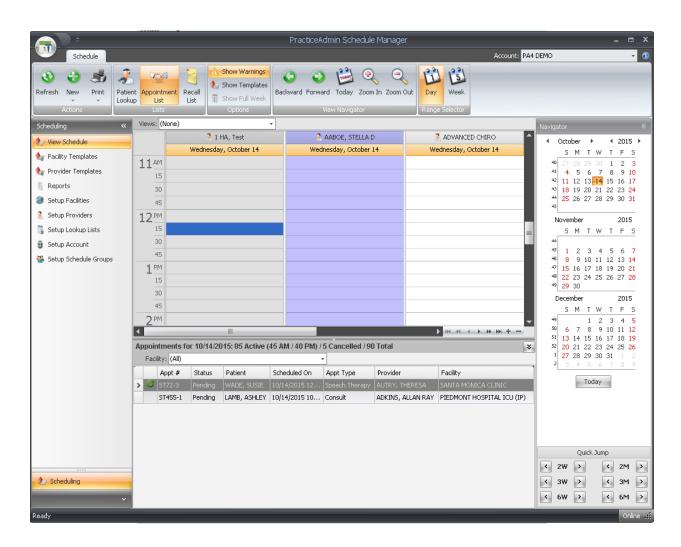
Enhanced Appointment Count on Appointment List when viewing Schedule

The users can now view the appointment counts based on the active and cancelled categories in addition to the total number of appointments.

Appointment Count for the Day

The users can view the appointment counts for the day as:

Appointments for 12/08/2015 - Active (40 AM /40 PM) / 10 Cancelled / 90 Total





Appointment Count for the Week

The users can also view the appointment counts for the week as:

Appointments for (12/07/2015 - 12/11/2015) - Active (400 AM /400 PM) / 100 Cancelled / 900 Total

